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EEX Group DataSource Desktop App

- Technical Specifications

16.07.2020
Leipzig

Ref. 0001

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1. Overview

EEX Group DataSource Desktop and ExcelTool allow easy access to robust real-time, historical, and customer- proprietary datasets, providing an exceptional data management solution to anyone with internet connectivity. This document provides information related to installation, bandwidth use, minimum computer requirements, and firewall configurations required to get EEX Group DataSource running on your machine.

2.   Customer Support

For questions regarding EEX Group DataSource products, please contact support at:

+49 341 2156 288

General support email: datasource@eex-group.com

3. Computer Specifications

Bandwidth:

EEX Group DataSource products will use approximately 15K bytes/sec for sustained use and up to an additional 200K bytes/sec when first launched. Bandwidth can vary greatly depending on the complexity of workspaces and the number of quotes being utilized.

Minimum Requirements:

Operating System:	Windows 10, Windows 8, Windows 7 (latest service pack)
Processor:	Dual-Core
Memory:	4GB RAM
Video Card:	Mid-range with hardware acceleration

4. Port Assignments

For optimal performance we recommend opening the following ports and IP addresses. Port 6487 allows us to have a true persistent connection without interruption from other internet traffic. If the ports listed are not open then the proxy settings within Internet Explorer will be used.

EEX Group DataSource Desktop & ExcelTool

DC1	DC2	Port
206.155.48.101	216.52.81.38	6487/443
206.155.48.102	216.52.81.39	6487/443
206.155.48.103	216.52.81.40	6487/443
206.155.48.104	216.52.81.41	6487/443
206.155.48.105		6487/443
206.155.48.106		6487/443
206.155.48.107		6487/443
206.155.48.108		6487/443
206.155.48.109	216.52.81.112	6487/443
206.155.48.95	216.52.81.95	80/443
206.155.48.96	216.52.81.96	80/443
206.155.48.98	216.52.81.98	80/443
206.155.48.10	216.52.81.35	80/443

Further IP address since 31.07.2020:

161.38.176.0/21