

Customer Information 2018-07-24

IT Security changes in the PEGAS Backoffice platform

Dear Trading Members,

We would like to inform you that, following some changes in our internal internet security policies, evolutions will be brought to the Backoffice platform currently used by PEGAS Members to retrieve daily transactions files as well as monthly invoices. These evolutions will include changes in the security level of our sftp connection encryption algorithms¹, password management, etc.

Introduction of a new Backoffice platform

The new Backoffice web platform, including the sftp direct connection as currently offered, will be accessible to all PEGAS Members. We will keep the existing technical setup, meaning that every PEGAS Member will be able to access its documents using two separate accesses:

- Backoffice web interface access
 - Accessible at: <https://backoffice-members.powernext.com>
 - One single Backoffice contact will be registered per company and will be responsible for managing the platform's access inside its company. By default, the most recent Backoffice contact registered in our Customer Center will be used, and its associated e-mail will be used as the Backoffice platform login. In case you'd like to change it, please contact the Powernext Membership Department.
 - When connecting to the new platform for the first time, you will be requested to change your password to activate your Backoffice account
- Backoffice sftp direct access:
 - Accessible at: <sftp://backoffice-members.powernext.com>
 - You can retrieve your sftp login when connecting to the web interface;
 - The sftp password will now be managed directly by PEGAS customers through the Backoffice web interface (see "My Profile" in the menu toolbar). When connecting for the first time, please change your sftp password using the dedicated interface to activate your sftp access.

Please be aware that rules for password management will be introduced, forcing password to be changed every six months by the Backoffice platform users. The registered technical contact of each PEGAS Member will be warned by an automatic e-mail with a sufficient notice period prior to password expiry. In case you are using a generic e-mail address (such as department@company.com) as Backoffice user, please ensure that you will be able to receive the notifications sent to this address. Note that in case the sftp password has not been regenerated after the expiry date you will still be able to connect to the server but will not be able to access your trade and invoice files.

¹ Compatible encryption algorithms are the following: AES128-CRT, AES192-CRT, AES256-CRT
Compatible authentication algorithms are the following: hmac-sha2-256, hmac-sha2-512

User acceptance testing

A user acceptance testing environment will be made available for PEGAS Members starting 24/07/2018. Backoffice users will receive a notification when their account is created. Members using automated sftp connection tools are strongly advised to perform some testing prior to the migration to ensure compatibility.

- Backoffice web interface access
 - o Accessible at: <https://uat.backoffice-members.powernext.com>
- Backoffice sftp direct access:
 - o Accessible at: <sftp://uat.backoffice-members.powernext.com>

Two steps migration and parallel run

In order to allow sufficient time for all PEGAS Members to adapt, the migration will be held in two phases, with the old Backoffice platform running in parallel of the new one.

As of 17/09/2018, the new Backoffice platform will be live and accessible to all PEGAS Members. Each company's registered Backoffice user will receive a notification when its account is created. The old Backoffice will remain accessible until 01/11/2018, but note that during this parallel run, the daily trade file will only be updated once per day on the old platform, at 6:30 pm.

We remain at your disposal for any questions you may have.

Yours sincerely,



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